

## FARES

NUMBER OF RIDERS	PREPAID <i>*48-hrs prior trip</i>		NON-PREPAID	
	one-way	round-trip	one-way	round-trip
1	\$85	\$160	\$90	\$170
2	\$160	\$290	\$172	\$320
3	\$228	\$410	\$250	\$435

*\*Discounts will apply for families or groups of two or more persons traveling together on the same day and same trip to the same destination. If the discounted party travels separately, the original fare will apply. \*Fares are subject to change without notice.*

### BAGGAGE

Passengers are allowed **1 bag (50 lbs. or less) plus a small carry on for free. 2nd bag fee \$15.00.**

oversized /extra luggage boxes <i>*not considered luggage</i>	\$20	<i>These fees are charged EACH WAY, PER ITEM.</i>
bicycles <i>*must be boxed</i>	\$20	
surfboards <i>*up to 7'</i>	\$20	
golf bags	\$15	
car seats /strollers <i>*as luggage</i>	\$20	

### FLAG STOPS

Arrangements for flag stop services should be made by calling during office hours or by reserving online.

### CHILDREN

Children under the age of two travel at no charge if no seat is required.

### DRIVER PROFESSIONALISM

Our drivers pride themselves on their courteous and prompt service. *Driver tips are appreciated.*

### RESERVATIONS

- ◆ Reservations made **48 hrs. in advance** during office hours qualify for the prepaid rate. Reservations made while the office is closed will be charged the non-prepaid rate.
- ◆ Rider must check-in 30 mins prior to departure.
- ◆ Returning customers should reconfirm their reservation at least 24 hours in advance.

### TICKET RESTRICTIONS / REDEMPTION

- ◆ Refunds should be requested **48 hours prior to the trip** by calling the office during business hours. Please have your confirmation no. and travel date/s ready.
- ◆ A **10% service fee** will be applied on valid refunds.
- ◆ No refunds are offered for the second leg of a trip if cancellation of the first leg did not qualify for refunds.
- ◆ Tickets are valid for one year from purchase date.
- ◆ **Tickets are non-transferrable.**
- ◆ *A third party service fee may apply.*

## LAX PICK-UP INFO

### Shared Rides

Drivers will pick-up passengers at each LAX terminal. Passengers should exit the Baggage Claim area and proceed to the Ground Transportation area. Wait for our shuttle at the center island, beneath the **orange & silver** signs announcing **SHARED RIDES**. You must be at this stop at the stated departure time to ensure pick-up. All drivers will make one loop around the airport before departing LAX. If you have any issues or questions, call our office at (805) 928-1977.

## OFFICE INFO

### Central Coast Shuttle Services

3249 Terminal Drive, Suite 101 Santa Maria, CA 93455

**7:00AM - 7:00PM** : **9:30AM - 5:30PM**  
Mon to Fri : Sat & Sun

*\*Closed Thanksgiving & Christmas. Holiday hours vary.*  
O: (805) 928-1977 ◆ F: (805) 928-1138

## CONDITIONS

Central Coast Shuttle will not assume responsibility for any losses, claims, damages, inconveniences, costs, or expenses that result from:

- ◆ The act or omission of any other party.
- ◆ Government action, labor disputes, mechanical breakdown, road work, and other factors beyond our control.
- ◆ Rider failure to follow instructions as to pick-up points and times, locations, check-in times at airlines, and baggage handling.
- ◆ Smoking and/or alcohol are not allowed on buses.
- ◆ Schedule is subject to change.
- ◆ Liability loss for luggage is limited to \$250 per bag. No liability for loss or damage of jewelry, computers/ tablets, cameras, and phones. No liability for personal items with sentimental value (such as family photos).

*The only hassle-free way to LAX!*

*\*All policies herein are effective starting January 1, 2022.*

## PICK-UP LOCATIONS

### SANTA MARIA

#### Santa Maria Public Airport

Central Coast Shuttle Services  
3249 Terminal Drive, Suite 101 Santa Maria, CA 93455  
(805) 928-1977

*\*overnight parking is available at SMX*

### BUELLTON

#### Motel 6

333 McMurray Road, Buellton CA 93427  
(805) 688-7797

*\*overnight parking is not available*

### SANTA BARBARA

#### Santa Barbara Municipal Airport

500 James Fowler Rd., Santa Barbara, CA 93117  
(805) 683-4011

*\*flag stop (as needed)*

### LOS ANGELES

#### Los Angeles International Airport

1 World Way, Los Angeles, CA 90045

*\*see "LAX PICK-UP INFO" section for details.*

*For more information, scan the QR Code using your smartphone:*



## WE ALSO DO:

### Door to Door Pick-up

*\*Santa Maria only*

### Theater & Sporting Events

**Group Transfers to Airlines or Cruise Ships**

### Charters

**Wine Tours**

**Sightseeing**

**Business Meetings**

**Day Trip Specials**

## COMPLAINT INFO

To file a complaint regarding Central Coast Shuttle Services, Inc., the complaint must be submitted in writing to:

### Central Coast Shuttle Services, Inc.

3249 Terminal Drive, Suite 101, Santa Maria, CA 93455

We will respond to complaints in writing within 15 days time. If the complaint is not resolved, contact:

### Public Utilities Commission

Transportation Consumer Complainant Unit

505 Van Ness Avenue, 2nd Flr, San Francisco, CA 94102  
(800) 894-9444

Central Coast Shuttle makes every effort to remain on schedule, but due to traffic and safety considerations, actual times may vary.

Our drivers pride themselves on their excellent safety records & courteous service. Driver tips are not mandatory but are certainly appreciated.



		<b>LAX to SMX</b>													
		<b>Los Angeles International Airport → Santa Maria Public Airport</b>													
Trip No.	#2	#4	#6	#8	#10	#12	#14								
Begin LAX Pick-up	8:30AM	10:30AM	12:30PM	3:00PM	6:00PM	8:30PM	10:00PM								
Arrive Ventura <i>*Flag Stop (as needed)</i>	9:30AM	11:30AM	1:30PM	4:00PM	7:00PM	9:30PM	11:00PM								
Arrive Santa Barbara <i>*Flag Stop (as needed)</i>	10:45AM	12:45PM	3:00PM	5:30PM	8:30PM	10:45PM	12:15AM								
Arrive Buellton <i>*Motel 6</i>	11:30AM	1:30PM	3:45PM	6:15PM	9:15PM	11:15PM	1:10AM								
Arrive Santa Maria	12:15PM	2:15PM	4:15PM	7:15PM	9:45PM	12:01AM	1:45AM								

*Restroom break available en route • Schedule subject to change • Holiday schedule may vary*

		<b>SMX to LAX</b>												
		<b>Santa Maria Public Airport → Los Angeles International Airport</b>												
Trip No.	#1	#3	#5	#7	#9	#11	#13							
Depart Santa Maria <i>*Check-in 30 mins. prior</i>	3:30AM	5:30AM	7:30AM	10:00AM	12:01PM	2:30PM	5:30PM							
Depart Buellton <i>*Motel 6</i>	4:00AM	6:00AM	8:00AM	10:30AM	12:30PM	3:00PM	6:00PM							
Depart Santa Barbara <i>*Flag Stop (as needed)</i>	4:45AM	6:45AM	8:45AM	11:15AM	01:15PM	3:45PM	6:45PM							
Depart Ventura <i>*Flag Stop (as needed)</i>	5:15AM	7:15AM	9:15AM	11:45AM	01:45PM	4:15PM	7:15PM							
Arrive LAX	7:00AM	9:30AM	11:15AM	1:45PM	03:45PM	7:15PM	9:15PM							

*Restroom break available en route • Schedule subject to change • Holiday schedule may vary*

Passenger: \_\_\_\_\_  
 Confirmation #: \_\_\_\_\_ No. of Passengers: \_\_\_\_\_  
 Departure Date: \_\_\_\_\_ Trip #: \_\_\_\_\_  
 Return Date: \_\_\_\_\_ Trip #: \_\_\_\_\_  
 Received by: \_\_\_\_\_ Fare: \_\_\_\_\_

The only hassle-free way to LAX!  
*No driving • No parking problems  
 No fog cancellations*

**SANTA MARIA** \*Santa Maria Public Airport  
**BUELLTON** \*Motel 6  
**SANTA BARBARA** \*flag stop (as needed)  
**VENTURA** \*flag stop (as needed)  
**LOS ANGELES** \*Los Angeles Int'l Airport

*Comfortable vans • Reasonable rates  
 Convenient (7 Trips a Day!)*

**FOR RESERVATIONS:**  
**1-800-470-8818**

O: (805) 928-1977  
 F: (805) 928-1138

www.CentralCoastShuttle.com  
 www.CCLAX.com

PSC 13086 TCP 13086A