Our drivers pride themselves on their excellent safety records & courteous service. Driver tips are not mandatory but are certainly appreciated.

<table>
<thead>
<tr>
<th>Trip No.</th>
<th>SMX to LAX</th>
<th>LAX to SMX</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1</td>
<td>3:30AM</td>
<td>8:30AM</td>
</tr>
<tr>
<td>#2</td>
<td>4:00AM</td>
<td>9:30AM</td>
</tr>
<tr>
<td>#3</td>
<td>4:45AM</td>
<td>10:15AM</td>
</tr>
<tr>
<td>#4</td>
<td>5:15AM</td>
<td>11:15AM</td>
</tr>
<tr>
<td>#5</td>
<td>6:00AM</td>
<td>12:00PM</td>
</tr>
<tr>
<td>#6</td>
<td>6:45AM</td>
<td>12:45PM</td>
</tr>
<tr>
<td>#7</td>
<td>7:30AM</td>
<td>1:15PM</td>
</tr>
<tr>
<td>#8</td>
<td>8:15AM</td>
<td>1:45PM</td>
</tr>
<tr>
<td>#9</td>
<td>9:00AM</td>
<td>2:15AM</td>
</tr>
<tr>
<td>#10</td>
<td>9:45AM</td>
<td>3:00AM</td>
</tr>
<tr>
<td>#11</td>
<td>10:30AM</td>
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<td>4:15PM</td>
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<tr>
<td>#13</td>
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<td>5:00PM</td>
</tr>
<tr>
<td>#14</td>
<td>12:45PM</td>
<td>5:45PM</td>
</tr>
</tbody>
</table>

Restroom break available en route • Schedule subject to change • Holiday schedule may vary

Central Coast Shuttle makes every effort to remain on schedule, but due to traffic and safety considerations, actual times may vary.

No driving • No parking problems
No fog cancellations

Comfortable vans • Reasonable rates
Convenient (7 Trips a Day!)

For reservations: 1-800-470-8818

O: (805) 928-1977
F: (805) 928-1138

www.CentralCoastShuttle.com
www.CCLAX.com

PSC 13086
TCP 13086A
Central Coast Shuttle will not assume responsibility for any losses, claims, damages, inconveniences, costs, or expenses that result from:

- The act or omission of any other party.
- Government action, labor disputes, mechanical breakdown, road work, and other factors beyond our control.
- Rider failure to follow instructions as to pick-up points and times, locations, check-in times at airlines, and baggage handling.
- Smoking and/or alcohol are not allowed on buses.
- Schedule is subject to change.
- Liability loss for luggage is limited to $250 per bag.
- No liability for loss or damage of jewelry, computers/tablets, cameras, and phones. No liability for personal items with sentimental value (such as family photos).

*Discounts will apply for families or groups of two or more persons traveling together on the same day and same trip to the same destination. If the discounted party travels separately, the original fare will apply. *Fares are subject to change without notice.

**BAGGAGE**

Passengers are allowed two bags (50 lbs. or less) plus a small carry-on for free. If space is still available, additional or oversized baggage will be taken for a fee.

- **oversized/extra luggage**
  - boxes *not considered luggage* $15
  - bicycles *must be boxed* $20
  - surfboards *up to 7’* $20
  - golf bags $15

- **car seats/strollers** *as luggage* $20

- **These fees are charged EACH WAY, PER ITEM.**

**FLAG STOPS**

Arrangements for flag stop services should be made by calling during office hours or by reserving online.

**CHILDREN**

Children under the age of two travel at no charge if no seat is required.

**DRIVER PROFESSIONALISM**

Our drivers pride themselves on their courteous and prompt service. Driver tips are appreciated.

**RESERVATIONS**

- Reservations made 48 hrs. in advance during office hours qualify for the prepaid rate. Reservations made while the office is closed will be charged the non-prepaid rate.
- Rider must check-in 30 mins prior to departure.
- Returning customers should reconfirm their reservation at least 24 hours in advance.

**TICKET RESTRICTIONS / REDEMPTION**

- Refunds should be requested 48 hours prior to the trip by calling the office during business hours. Please have your confirmation no. and travel date/return ready.
- A 10% service fee will be applied on valid refunds.
- No refunds are offered for the second leg of a trip if cancellation of the first leg did not qualify for refunds.
- Tickets are valid for one year from purchase date.
- Tickets are non-transferrable.

**OFFICE INFO**

Central Coast Shuttle Services
3249 Terminal Drive, Suite 101 Santa Maria, CA 93455
7:00AM - 7:00PM : 9:30AM - 5:30PM
Mon to Fri : Sat & Sun
*Closed Thanksgiving & Christmas. Holiday hours vary.
O: (805) 928-1977 ◆ F: (805) 928-1138

**CONDITIONS**

Central Coast Shuttle will not assume responsibility for any losses, claims, damages, inconveniences, costs, or expenses that result from:

- The act or omission of any other party.
- Government action, labor disputes, mechanical breakdown, road work, and other factors beyond our control.
- Rider failure to follow instructions as to pick-up points and times, locations, check-in times at airlines, and baggage handling.
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*All policies herein are effective starting March 15, 2018.

**PICK-UP LOCATIONS**

**SANTA MARIA**

Santa Maria Public Airport
Central Coast Shuttle Services
3249 Terminal Drive, Suite 101 Santa Maria, CA 93455
(805) 928-1977
*overnight parking is available at SMX

**BUELTON**

Motel 6
333 McMurray Road, Buellton CA 93427
(805) 688-7797
*overnight parking is not available

**SANTA BARBARA**

Santa Barbara Municipal Airport
500 James Fowler Rd., Santa Barbara, CA 93117
(805) 683-4011
*flag stop (as needed)

**LOS ANGELES**

Los Angeles International Airport
1 World Way, Los Angeles, CA 90045
*see “LAX PICK-UP INFO” section for details.

**WE ALSO DO:**

- Door to Door Pick-up
- Santa Maria only
- Theater & Sporting Events
- Group Transfers to Airlines
- Charters
- Wine Tours
- Sightseeing
- Business Meetings
- Cruise Ships
- Day Trip Specials

**COMPLAINT INFO**

To file a complaint regarding Central Coast Shuttle Services, Inc., the complaint must be submitted in writing to:
Central Coast Shuttle Services, Inc.
3249 Terminal Drive, Suite 101, Santa Maria, CA 93455
We will respond to complaints in writing within 15 days. If the complaint is not resolved, contact:
Public Utilities Commission
Transportation Consumer Complainant Unit
505 Van Ness Avenue, 2nd Flr, San Francisco, CA 94102
(800) 894-9444